



AVOIDING AND RESPONDING TO PROBLEMS ON FACEBOOK

Elizabeth K. Englander, Ph.D.

- If you ever get lost, click on PROFILE at the top and then on the WALL tab. Then you're "home" again.
- The trick to using the SETTINGS link is that you get *one* set of options if you CLICK on SETTINGS, and a *different* set of options if you HOVER your mouse over SETTINGS.

What's the Situation?	How to avoid this?	What's the downside?
People can post malicious things on your Wall and you want to make sure you know when this happens.	Click on SETTINGS * NOTIFICATIONS (tab) : make sure you are notified when someone posts to your Wall (click SAVE at bottom). TIP: checking everything on this screen is the most careful approach.	You get a lot of emails.
People can post malicious things on your Wall and you want to make sure this <i>never</i> happens.	Hover over SETTINGS * PRIVACY SETTINGS * ALLOW FRIENDS TO POST ON MY WALL: you can turn off the ability of even Friends to post to your Wall.	Only your own postings will appear on your Wall.
People who are NOT your Friends can see some of the posts on your Wall.	Hover over SETTINGS * PRIVACY SETTINGS * POSTS BY FRIENDS: change from "Friends of Friends" to "Only Friends"	None, for you. Your Friends may want others to see what they post on your Wall, but too bad.
You see a nasty conversation on your Wall	Delete it. Mouse to the right of the conversation and a REMOVE button will appear. Consider prevention (see above)	None.
You see one nasty remark that is part of a conversation on your Wall	Delete it. Under the remark is a Delete link. This will only delete the remark (not the whole conversation). Consider prevention (see above)	None.
People can access your private contact information.	Go to PROFILE * INFO (tab) and click on EDIT INFORMATION to clear any information you don't want given out. AND/OR ----- Hover over SETTINGS*PRIVACY SETTINGS * CONTACT INFORMATION: Change everything to "only Friends" and only your Friends list can see your information. Click CUSTOM and you can set it to ONLY ME which makes it invisible to even your Friends.	None. You can always give info to the few people you don't mind having it. ----- You may have added strangers or others you don't know well to your Friends List. Also, if you use FB Applications they may gather your private information.
You see a nasty remark about you on someone	Report it. Ask the Wall's owner to delete it. To report a person for cyberbullying or	None. An Abuse Report is confidential, so they won't

else's Wall.	abuse, you must <i>first</i> remove them from your Friends list. Then the report link will appear at the bottom left of their profile.	know who reported.
There's someone you don't want to interact with, or you don't want to have them post to your Wall.	<p>Hover over SETTINGS * PRIVACY SETTINGS* BLOCK LIST: add their username to that list. Remove their name from your Friends List.</p> <p>OR -----</p> <p>If you mouse over the person's name, the word HIDE will appear to the right of the name. If you click HIDE, you won't see the person's posts anymore.</p>	<p>None. Users are not notified when you block them. But they may notice because they won't be able to send you a message or find you in a search; it'll be like you're invisible to them.</p> <p>-----</p> <p>The person won't know that you've hidden them and they may just continue to post (although their posts won't be visible on your Wall.)</p>
People can tag (identify) you in a picture, a video, or anywhere, and then others will see the tag and you won't be aware of it	Click on SETTINGS * NOTIFICATIONS (tab) : make sure you are notified when someone tags you (click SAVE at bottom)	You get a lot of emails.
You don't want just anybody to be able to find you using a search.	Hover over SETTINGS * PRIVACY SETTINGS * SEARCH and choose "only Friends" under "FaceBook Search Results". Also, unselect "Allow" public search results.	Old chums seeking to reconnect might not be able to find you.
Someone is harassing you.	Report and Block them. Use the Report/Block button (bottom of screen). To report a person for cyberbullying or abuse, you must <i>first</i> remove them from your Friends list. Then the report link will appear at the bottom left of their profile. Or follow Block procedure above.	None. Users are not notified when you block them and Reports are kept confidential.
People can comment on your photos without you realizing it	Click on SETTINGS * NOTIFICATIONS (tab) : make sure you are notified when someone leaves a comment (click SAVE at bottom)	You get a lot of emails.